

Intermountain Affiliate EPCS Information Page Draft

Title Name: iCentra ePrescribe of controlled substances (EPCS)

Description: Electronic Prescription for Controlled Substances (EPCS) for Physicians and APPs

➤ **Summary** (basic background information/Overview)

The State of Utah passed a law, [UT HB0177](#), mandating all controlled substance prescriptions be transmitted electronically by January 1, 2022. All physicians and APPs licensed to prescribe controlled substances who practice at an Intermountain facility are required to enroll in Imprivata ID, our EPCS system. CTIS caregivers are working hard to ensure all providers have proper access prior to the state law being implemented on January 1st.

➤ **Impacted Individuals**

This new law impacts all employed, contracted, and non-employed/affiliated physicians and APPs who use iCentra (Intermountain's electronic medical record system) to prescribe controlled substances.

➤ **Timeline**

October 1 – December 1, 2021	EPCS Enrollment
January 1, 2022	New HB0177 mandate goes into effect

➤ **Benefits**

- ★ **Security** – Prescriptions for controlled substances are sent by secure transmission which decreases the risk of diversion and fraud.
- ★ **Consistent process** – Prescriptions for non-controlled substances are already being sent electronically. With Imprivata ID now, all prescriptions will be electronically transmitted.
- ★ **Patient service** – Patients are no longer required to come to the clinic for the sole purpose of picking up their printed prescriptions.
- ★ **Provider satisfaction** – We have had numerous requests by physicians for this service. Electronic prescriptions are becoming the community standard and physicians have had mostly positive feedback about this functionality.

➤ **Enrollment Information**

➤ **Enrollment Session Expectations (3-5 minutes)**

Enrollment Agent will teach the following:

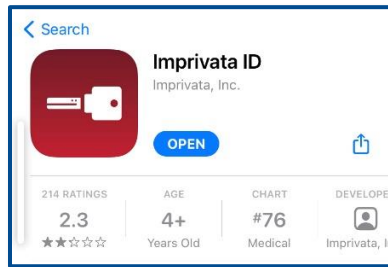
- ePrescribe workflow in iCentra (training video)
- Select the right FIN & Historical FIN
- Set the preferred pharmacy for the patient before ordering
- Post-dated prescriptions

User Set Up – assigning electronic signing token:

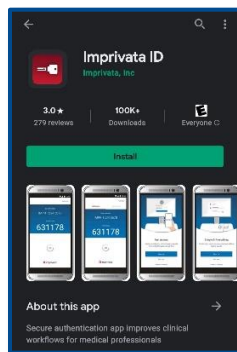
- Set up the phone token
- Verify practice location

➤ How to prepare for EPCS enrollment

1. Review the [EPCS training video](#)
2. Install *Imprivata ID* app on your mobile phone device
 - a. Make sure to click **YES** and **Allow** to all permissions when installing on phone.
 - b. iPhone



c. Android



3. Come to the enrollment session with a government-issued picture ID

- Driver's license
- Passport
- Military ID

➤ How to enroll in EPCS

- Call the EPCS Enrollment Hotline - Connect directly to an EPCS Agent for easy, 10-minute, enrollment! **1-877-777-3442** (open M-F 8am-5pm, excluding holidays)
 - Please be logged in to a computer with WebEx or Microsoft Teams prior to calling.
 - If fingerprint enrollment is desired, ensure the computer has a Fingerprint Reader.
- Attend an EPCS Enrollment Event at a local Intermountain hospital which are offered weekly from October – December 2021 ([See Locations & Dates](#))
- Submit a EPCS enrollment request hco@intermountain.co.ihc.com
 - Specify “*New EPCS enrollment*” in the email and provide best contact phone number, including best hours to reach you.
 - An EPCS agent will contact you to set-up a virtual meeting within 1-5 business days.

➤ DEA Requirement for EPCS

Two-factor Authentication

- Password (LDAP)
- Phone Token (Imprivata ID app)

➤ General EPCS Support

For general support questions, call in a ticket: 801-442-5177 (Option 1) or contact [Affiliate Support Email](#)

- Update Practice Locations- Add clinics or hospitals to your EPCS profile to prescribe controlled substances at those new practice locations.
- Re-enrolling when you have a new phone.
- EPCS Troubleshooting

➤ FAQ & Talking Points

➤ Are affiliated providers required to enroll in EPCS at Intermountain?

- Physicians and Apps should be enrolled in all EMRs they work with.
- Affiliate providers who use the Intermountain EMR (iCentra), need to enroll in EPCS in order to send controlled substance prescriptions through iCentra and provide a complete medical record.

➤ Why is Intermountain requiring EPCS enrollment of all physicians and APPs?

- To decrease the diversion and misuse of controlled substances, the Utah Legislature passed [UT HB0177](#) mandating that all controlled substance prescriptions be transmitted electronically by January 1, 2022. **All physicians and APPs licensed to prescribe controlled substances and practicing at Intermountain facilities are required to enroll in our EPCS system, *Imprivata ID*, which allows providers to verify controlled substance prescriptions with a single click on their phone.**
- Utah's EPCS legislation implementation date is January 1, 2022. The federal EPCS legislation has postponed until January 1, 2023.

➤ Are there exceptions to the mandate requiring EPCS?

- There will be few exceptions to the Utah mandate requiring all controlled substance prescriptions to be transmitted electronically by prescribers.
- EMR failures or downtimes- It must be noted on the prescription why they didn't use ePrescribe (e.g., that there was system failure or something that prevented transmission, etc.)
- Emergency Situations- These are still being written/defined by our state legislature. These cases will be extremely rare.

➤ I rarely prescribe controlled substances; do I still need to enroll in EPCS?

- Yes, the mandate requires all controlled substance prescriptions to be transmitted electronically, even if it's only 1 or 2 prescriptions a year.

➤ I prescribe at multiple clinics/facilities; will I be able to use EPCS at ALL my practice locations?

- Where you can use EPCS is dependent on the FIN locations that are assigned to your individual EPCS policy. When you are enrolled in EPCS, your practice locations will be verified by the enrollment agent and assigned to your policy.
- Add clinics or hospitals to your EPCS profile to prescribe controlled substances at those new practice locations. Place a ticket: 801-442-5177 (Option 1) or contact [Affiliate Support Email](#)
- As a fail-safe, the History FIN can be used at all locations for EPCS.

Affiliated Support Services: ihchelp.info