

# PointClickCare Integration via ELLKAY



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200 Riverfront Blvd, Elmwood Park, NJ 07407

P: (201) 791-0606 | F: (201) 791-0605 | [www.ELLKAY.com](http://www.ELLKAY.com)

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## Overview

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ELLKAY has partnered with PointClickCare to stand up LKCareEvolve ordering using LKBridge with PointClickCare APIs, and an API result only interface connection. Practices should place orders in the Lab LKCareEvolve Ordering Portal after bridging the patient. Results will then be filed into PointClickCare to the patient's chart.

The ELLKAY team looks forward to working with our Lab Partners on quick and seamless integrations to PointClickCare.

## Practice Setup – External Facility Setup

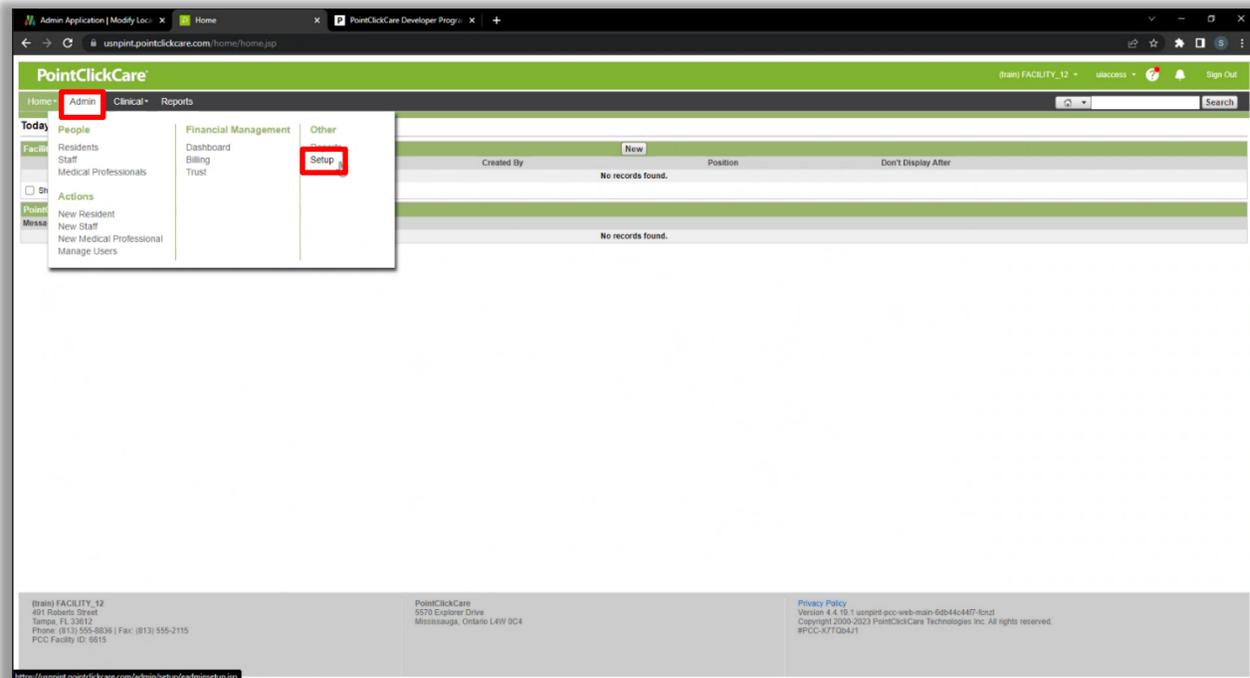
The Practice Admin will need to complete the external facility setup for all practices that they will be working with.

The following steps need to be completed at the same time as Lab Activation.

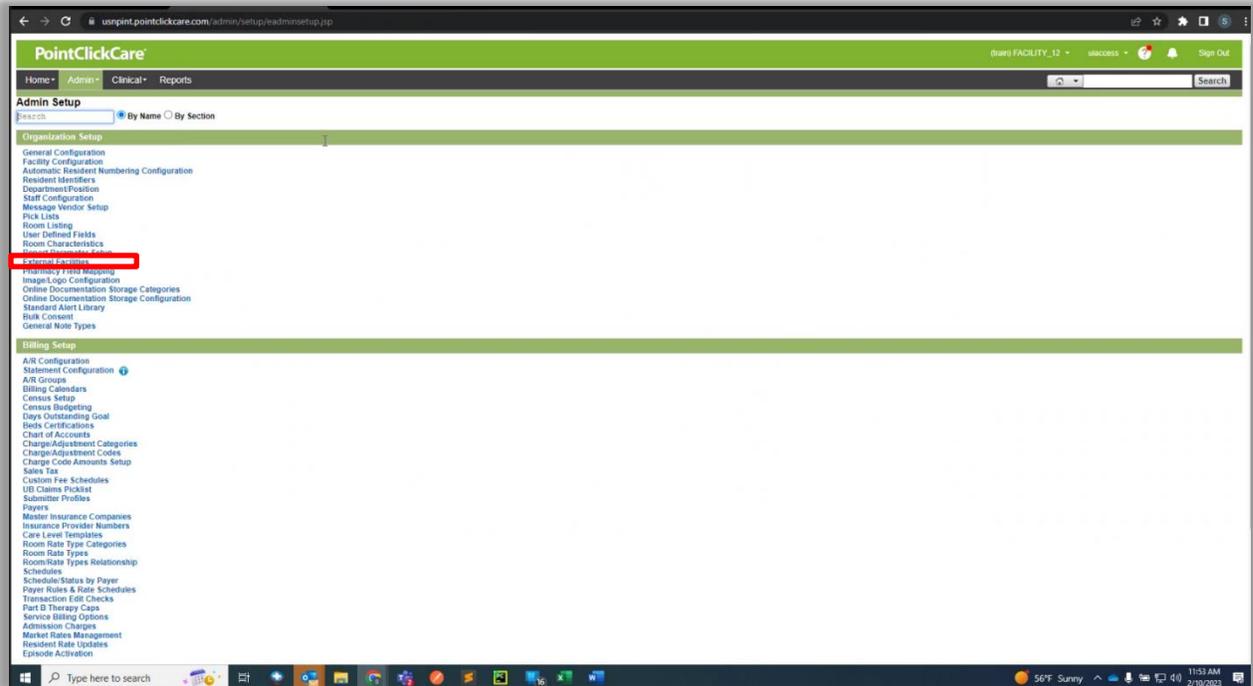
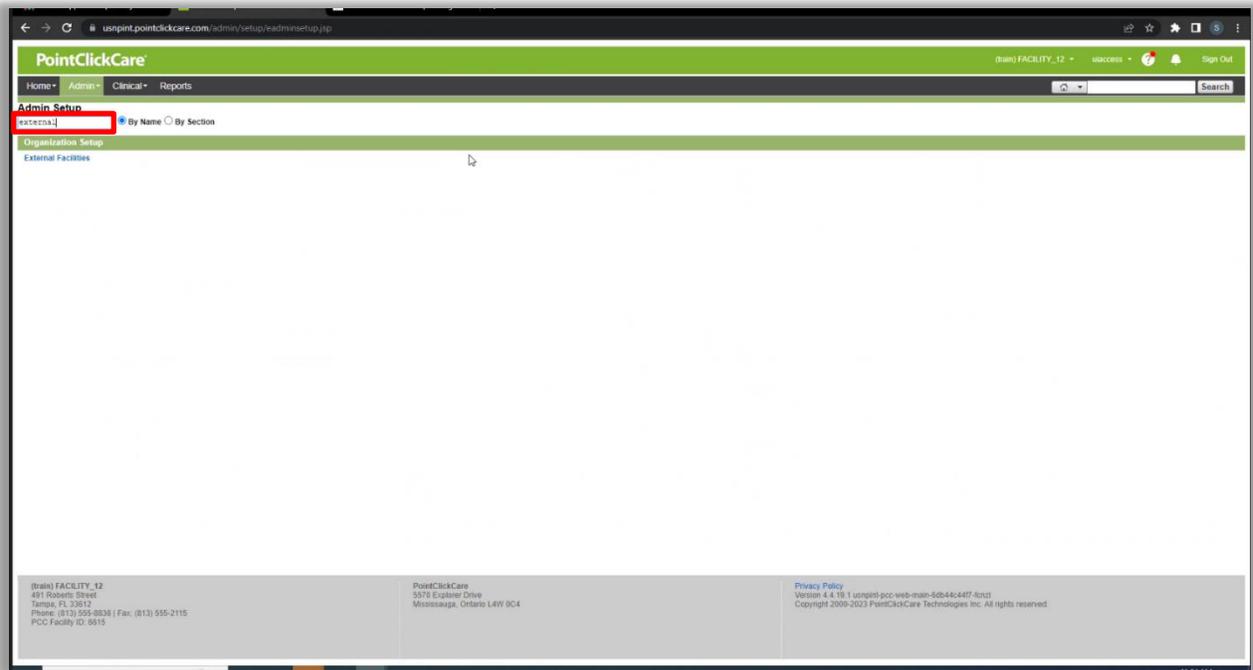
1. **Login** to PointClickCare



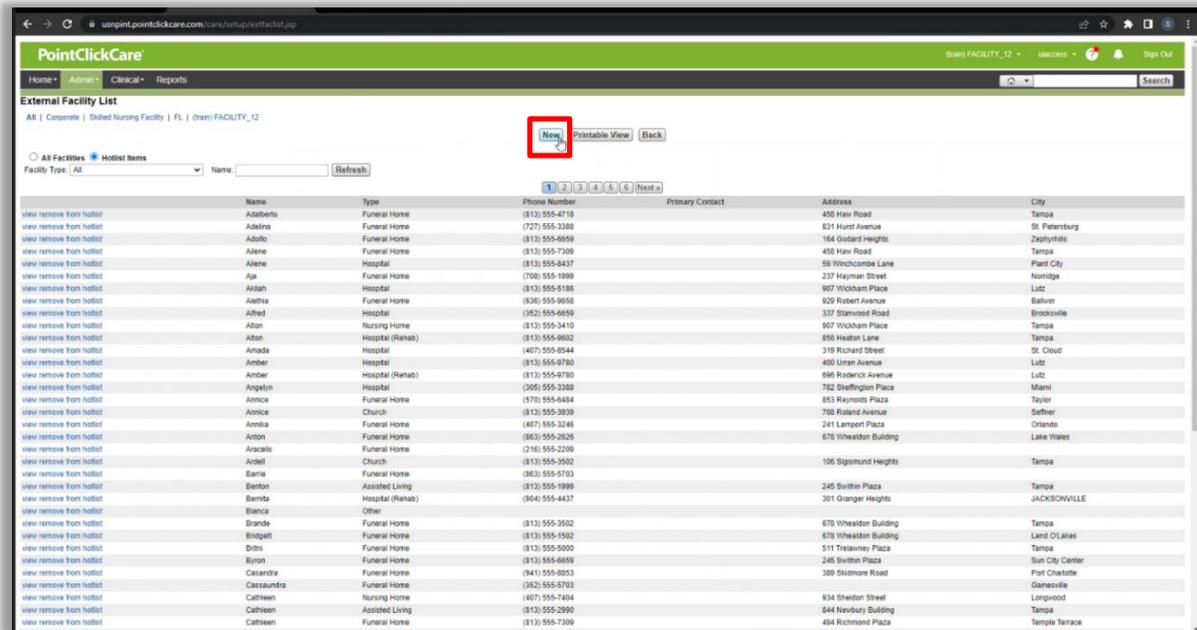
2. Hover over the **Admin** tab in the upper right-hand corner. Click on **Setup** located under the 'Other' section.



3. Search for 'External Facilities' in the search box at the top. You can also select the **External Facilities** link from the list.



4. Select the **New** button located in the upper center of the page.



5. Fill in required information and **save**.
  - a. **Lab Name:** This must match the Lab Name that ELLKAY provided to the Lab upon receipt of the job submission.
  - b. **Lab Phone Number**
  - c. **Lab NPI:** 10-digit alpha-numeric
  - d. **Lab Address**
  - e. **External Facility Type dropdown:** Laboratory
  - f. **Check the box for Add to Hotlist Items:** this will enable the client to view the practice in their list of external facilities.

***It is important to review the profile content with the Lab Provider to ensure accuracy.***

The screenshot shows the 'Edit External Facility' form in the PointClickCare system. The form is titled 'Edit External Facility' and has a green header with the PointClickCare logo. The form contains the following fields and controls:

- Name: Text input field
- Phone Number: Text input field
- Extension: Text input field
- Fax Number: Text input field
- Email: Text input field
- Secure Email: Text input field
- Primary Contact: Text input field
- Address: Text input field
- City: Text input field
- Country: Dropdown menu (United States)
- Prov/State: Dropdown menu
- Postal/Zip Code: Text input field
- External Facility Type: Dropdown menu
- NPI: Text input field
- Destination OID: Text input field
- Comments: Text area
- Add to Hotlist Items?: Checkbox

Buttons: 'Save', 'Save & New', and 'Cancel' are located at the top and bottom of the form area.

Footer information:

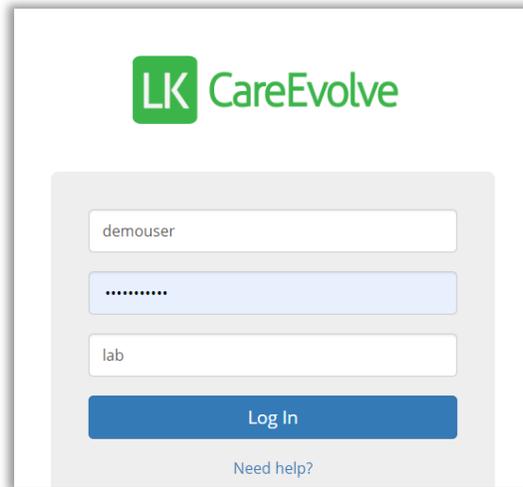
- Itron FACILITY\_12  
491 Roberts Street  
Tampa, FL 33612  
Phone: (813) 595-8836 | Fax: (813) 555-2115  
PCC Facility ID: 6815
- PointClickCare  
5579 Explorer Drive  
Mississauga, Ontario L4W 0C4
- Privacy Policy  
Version 4.4.18.1 | copyright pcc-web-main-56546447.html  
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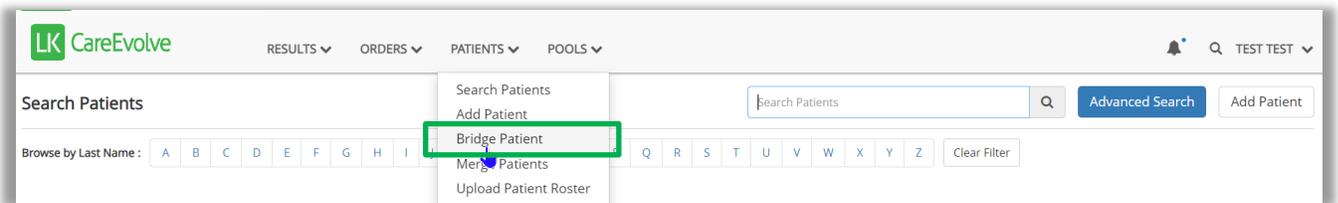
## How to Bridge a Patient in LKCareEvolve

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1. Log into LKCareEvolve.



2. Select 'Bridge Patient' from the **Patients** menu dropdown.



3. Search for the patient by entering all or part of the name, chart number, or SSN. Click Search.

Bridge Patient

Keyword (Chart Number, Last Name or SSN):

Please enter a keyword to search

a. If there are no corresponding matches, a message will appear so that the user can refine their search as needed.

Bridge Patient

Keyword (Chart Number, Last Name or SSN):

No matching Patients found.

b. Patients with matching patient criteria will be returned in the search.

Bridge Patient

Keyword (Chart Number, Last Name or SSN):

| Chart No | Last Name | First Name | SSN         | DOB        | Sex    |
|----------|-----------|------------|-------------|------------|--------|
| 20020656 | Holder    | Mercedes   | 195-63-5130 | 09/09/1960 | Female |
| 20020729 | Holloway  | Yvette     | 656-15-2946 | 07/29/1971 | Male   |
| 20018403 | Holder    | Mercedes   | 936-87-4370 | 12/06/1968 | Male   |
| 10038997 | Holmes    | Cedric     | 428-40-0763 | 02/11/1989 | Female |
| 10032691 | Hokomb    | Casey      | 264-23-5263 | 11/18/1957 | Female |
| 10027750 | Holder    | Christine  | 498-79-3522 | 01/26/1968 | Male   |
| 30008019 | Hoimes    | Cedric     | 804-61-1178 | 07/13/2005 | Female |
| 30021916 | Hokomb    | Casey      | 499-94-5755 | 06/02/1989 | Female |
| 30025793 | Holloway  | Yvette     | 204-48-4872 | 04/03/1973 | Female |
| 30010378 | Holmes    | Keiko      | 468-95-5942 | 02/06/1980 | Female |

1 - 10 of 10 Items

4. Select the patient to be bridged by clicking on the patient’s name or details (blue hyperlinks).

| Chart No | Last Name                | First Name | SSN         | DOB        | Sex    |
|----------|--------------------------|------------|-------------|------------|--------|
| 20020656 | <a href="#">Holker</a>   | Mercedes   | 195-63-5130 | 09/09/1960 | Female |
| 20020729 | <a href="#">Holloway</a> | Yvette     | 656-15-2946 | 07/29/1971 | Male   |
| 20018403 | <a href="#">Holder</a>   | Mercedes   | 936-87-4370 | 12/06/1968 | Male   |
| 10038997 | <a href="#">Holmes</a>   | Cedric     | 428-40-0763 | 02/11/1989 | Female |
| 10032691 | <a href="#">Holcomb</a>  | Casey      | 264-23-5263 | 11/18/1957 | Female |
| 10027760 | <a href="#">Holder</a>   | Christine  | 498-79-3522 | 01/26/1968 | Male   |
| 30008019 | <a href="#">Holmes</a>   | Cedric     | 804-61-1178 | 07/13/2005 | Female |
| 30021916 | <a href="#">Holcomb</a>  | Casey      | 499-94-5755 | 06/02/1989 | Female |
| 30025793 | <a href="#">Holloway</a> | Yvette     | 204-48-4872 | 04/03/1973 | Female |
| 30010378 | <a href="#">Holmes</a>   | Keiko      | 468-95-5942 | 02/06/1980 | Female |

5. Bridging the patient to LKCareEvolve will transition the user to the first step of the order.

New Order

Order Type: Collect Now Bill Type: Insurance Save Draft Cancel Order

Patient Tests Diagnosis Review Complete

Please confirm the following required information is correct.

Order Information ✓

Ordering Provider: Doctor, Test Lab: Laboratory Fasting:  No  Yes

Patient Demographics ✓ Edit

Last Name: Demographics First Name: Test  
Date of Birth: 11/01/2000 Sex: Male  
Street 1: 640 5th Avenue  
Zip/Postal Code: 76651 City: ITALY  
State/Province/Region: TX