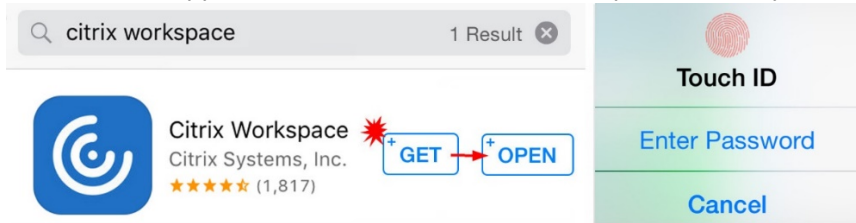


Intermountain Healthcare iDesktop (Citrix VDI) Installation & Access - iPhone/iPad

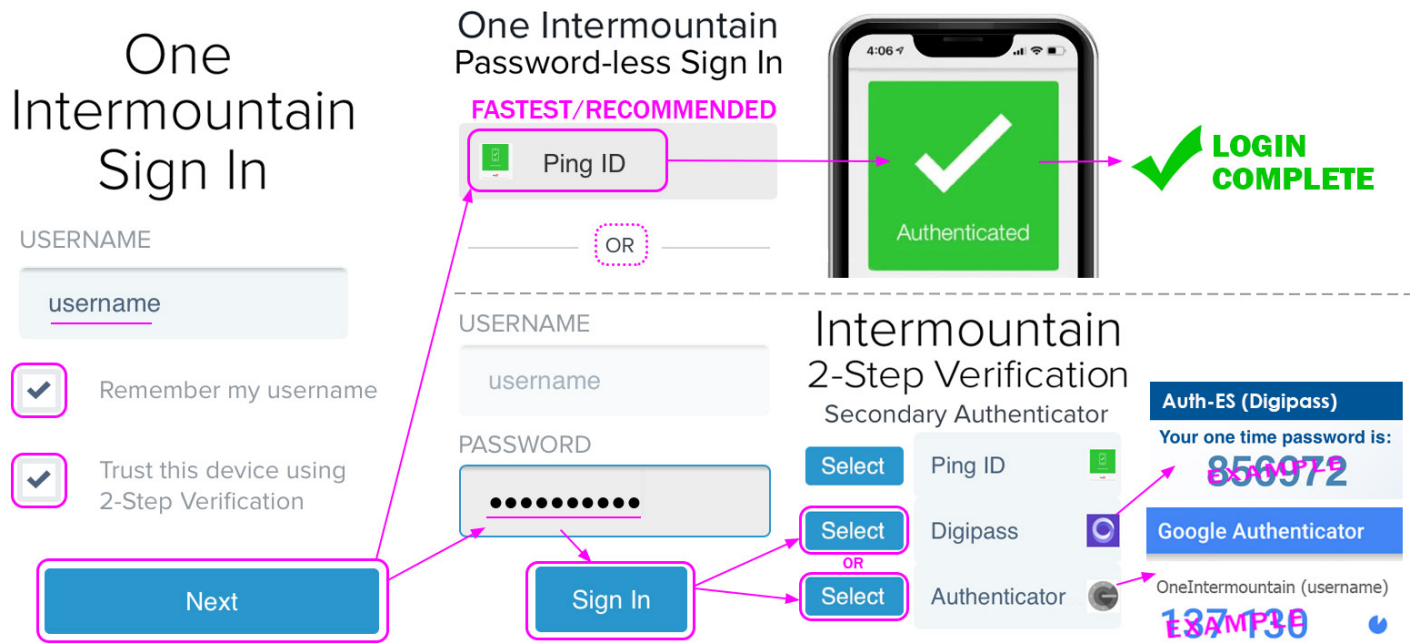
Note: Your access through iDesktop (Citrix VDI) must be authorized and configured by your Regional Support Person before you can successfully log in. This tutorial assumes that you have a certain level of iOS installation knowledge and also virtual desktop usage.

1a. Go to the App Store and search for *Citrix Workspace*, then tap **Get**, authenticate (if needed) then **Open**:

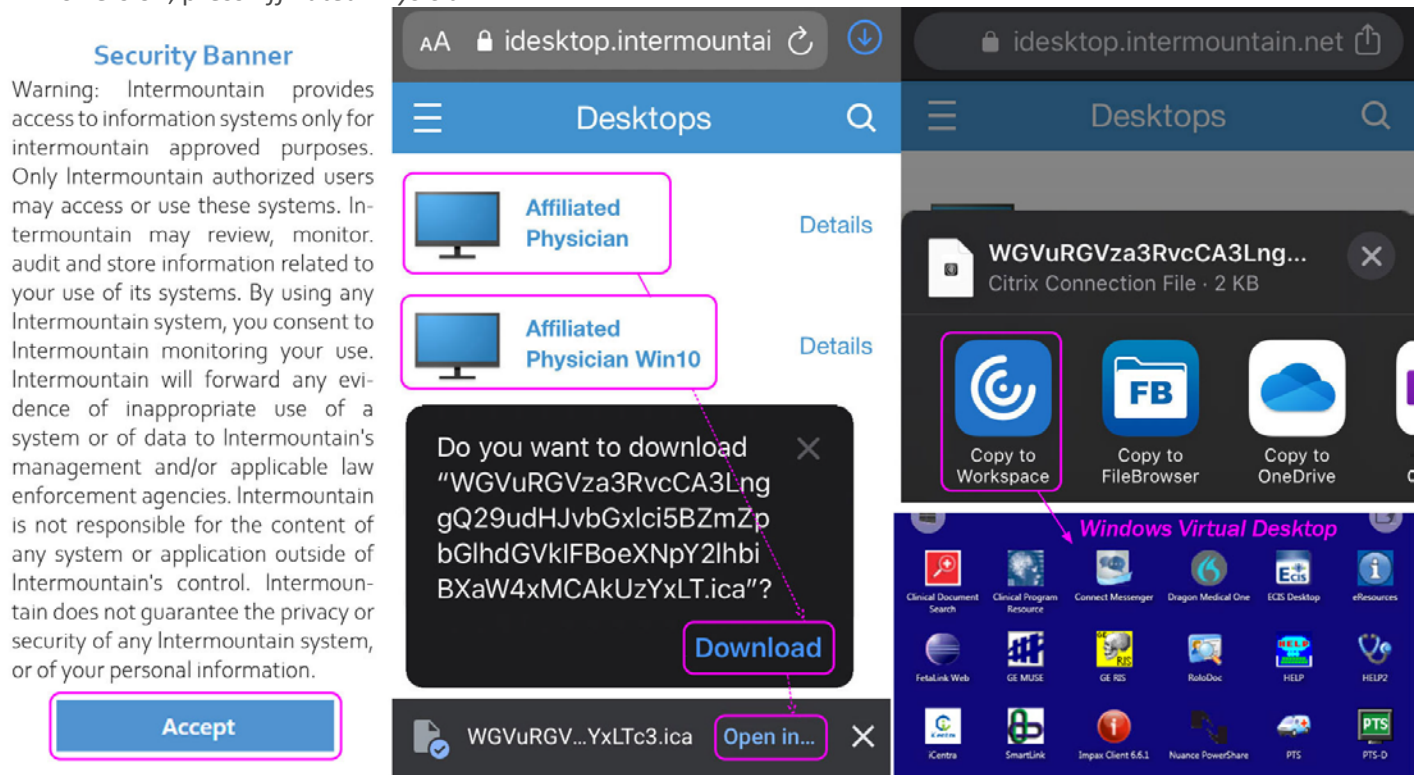


1b. If you do not already have *Google Chrome* installed, you will need to also download and install it from the App store using the same process as shown above. *This is needed because Citrix apps no longer launch correctly from Safari.*

2. Open Google Chrome and go to <https://idesktop.intermountain.net> then step through the login process. As part of that, you will need to use your preferred 2-Step Verification method, as shown in the example below. *More information about the 2-Step Verification options shown below are at the Affiliated Support Site <https://ihchelp.info> under **Option 6**.*



3a. Once logged in, press *Accept* on the Security Banner, which will then show the two Affiliated Physician virtual desktop environments, both of which exist to accommodate compatibility for apps the require Windows 7 (Affiliated Physician) or apps that require Windows 10 (Affiliated Physician Win10). Unless you have been directed to use the Win10 version, press *Affiliated Physician*:



3b. Once you select either desktop option, you will see a message similar to the one above. Press *Download* and then when it shows the downloaded file at the bottom of the screen, press *Open in...* Scroll right until you see *Copy to Workspace*, then press it to open the Windows Virtual Desktop in Citrix Workspace.