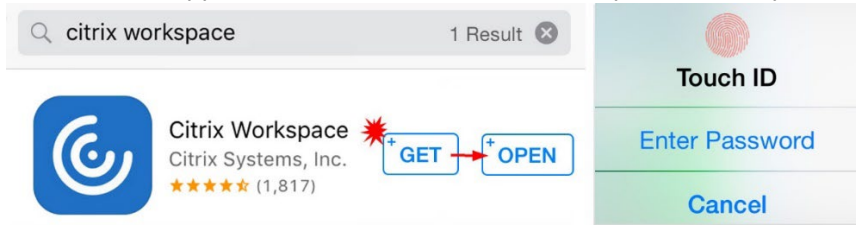


Intermountain Healthcare iDesktop (Citrix VDI) Installation & Access - iPhone/iPad

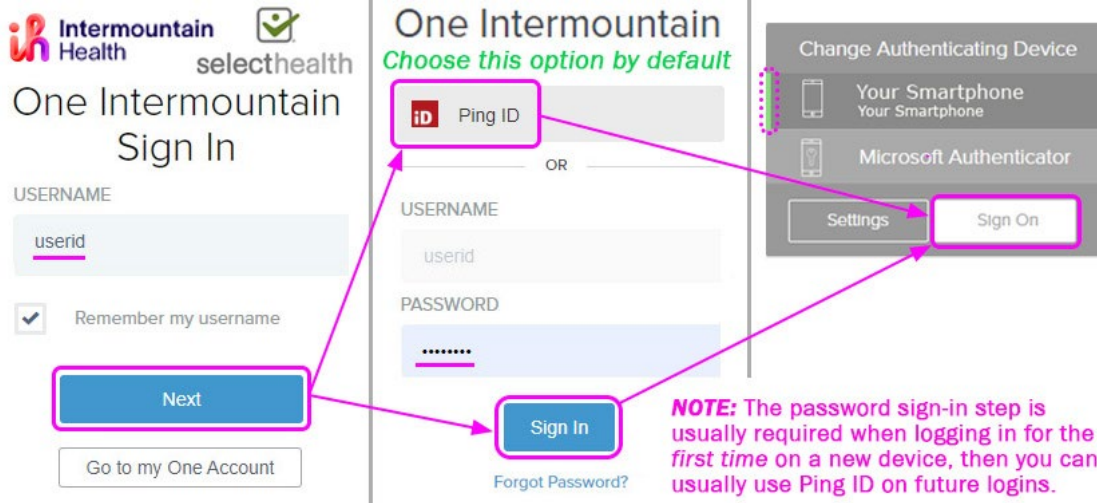
Note: iDesktop (Citrix VDI) access must be authorized and configured by your Regional Support Person before you can successfully log in. This tutorial assumes that you have a certain level of iOS installation knowledge and also virtual desktop usage.

1a. Go to the App Store and search for *Citrix Workspace*, then tap **Get**, authenticate (if needed) then **Open**:



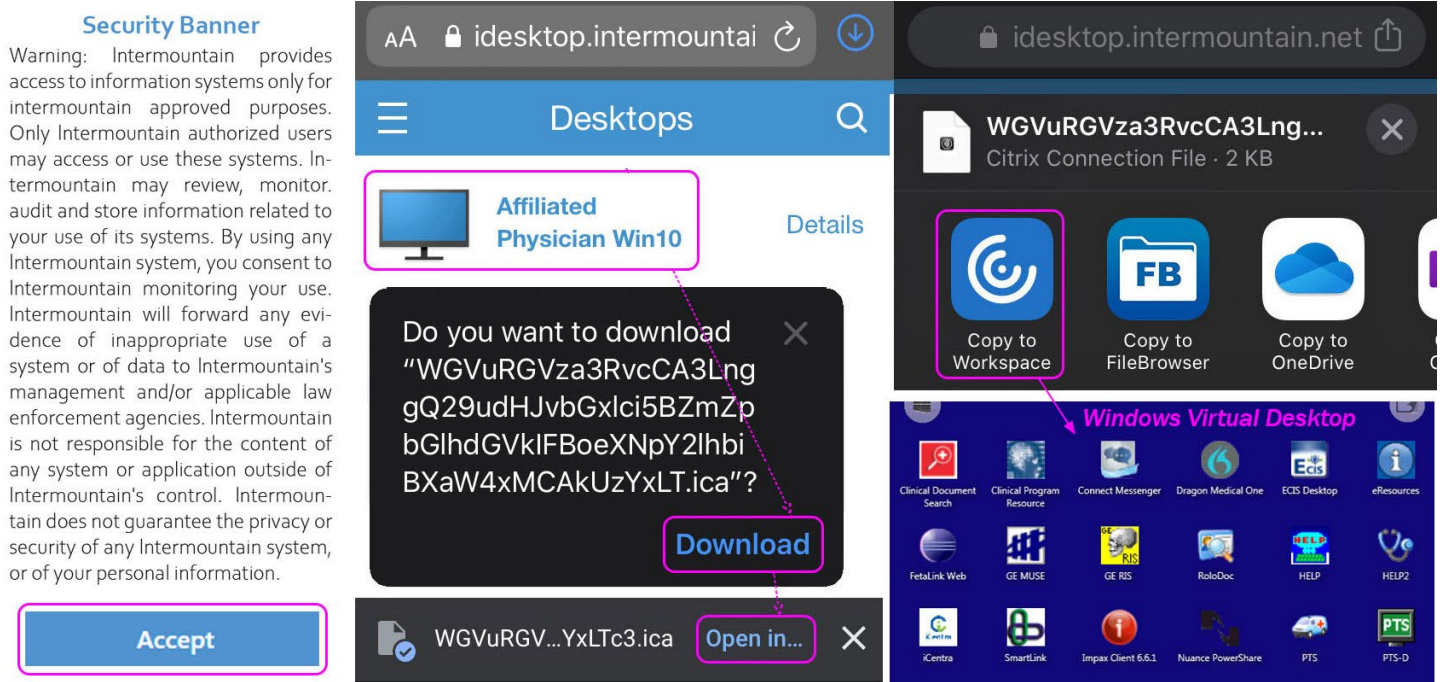
1b. If you do not already have *Google Chrome* installed, you will need to also download and install it from the App store using the same process as shown above. *It is required because Citrix apps do not consistently launch from iOS Safari.*

2. Open **Google Chrome** and go to <https://idesktop.intermountain.net> then step through the login process:



More information about Ping ID 2-Factor Authentication (shown above) is available at the *Affiliated Support Services* site under the **2-Factor Auth / Portal / Email Resources** header.

3a. Once logged in, press *Accept* on the Security Banner, which will then show the Affiliated Physician Win10 virtual desktop environment. Press *Affiliated Physician*:



3b. This will download a Citrix .ica file, which shows at the bottom of the screen. Press *Open in...* Scroll right until you see *Copy to Workspace*, then press it to open the Windows Virtual Desktop in Citrix Workspace.