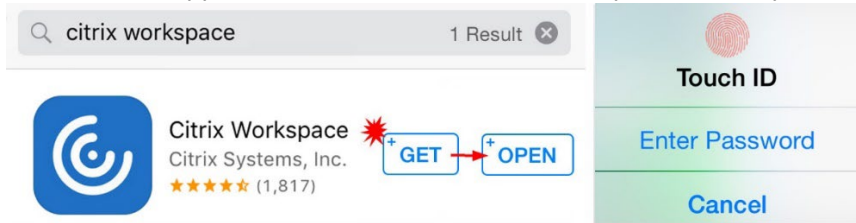


Intermountain Healthcare iDesktop (Citrix VDI) Installation & Access - iPhone/iPad

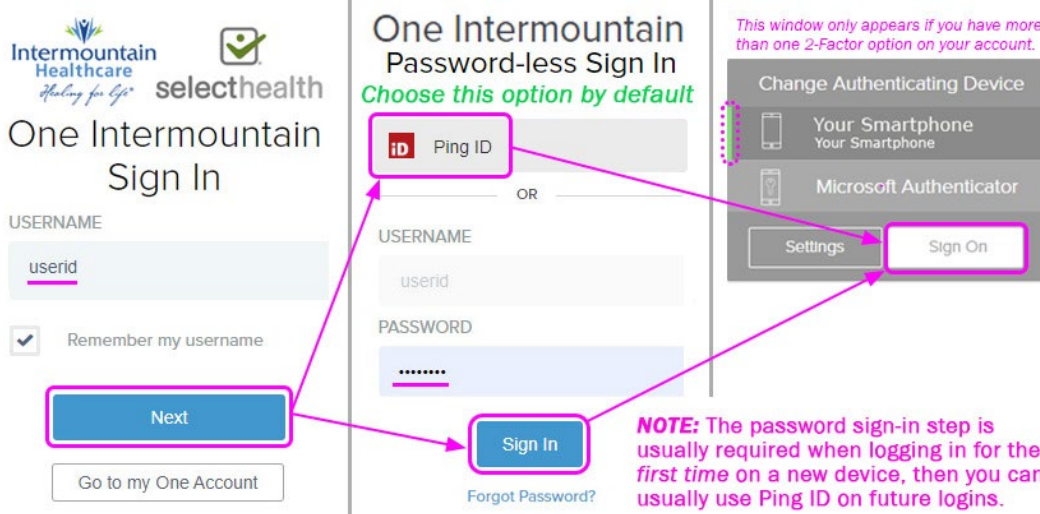
Note: iDesktop (Citrix VDI) access must be authorized and configured by your Regional Support Person before you can successfully log in. This tutorial assumes that you have a certain level of iOS installation knowledge and also virtual desktop usage.

1a. Go to the App Store and search for *Citrix Workspace*, then tap **Get**, authenticate (if needed) then **Open**:



1b. If you do not already have *Google Chrome* installed, you will need to also download and install it from the App store using the same process as shown above. It is required because Citrix apps do not consistently launch from iOS Safari.

2. Open **Google Chrome** and go to <https://idesktop.intermountain.net> then step through the login process:

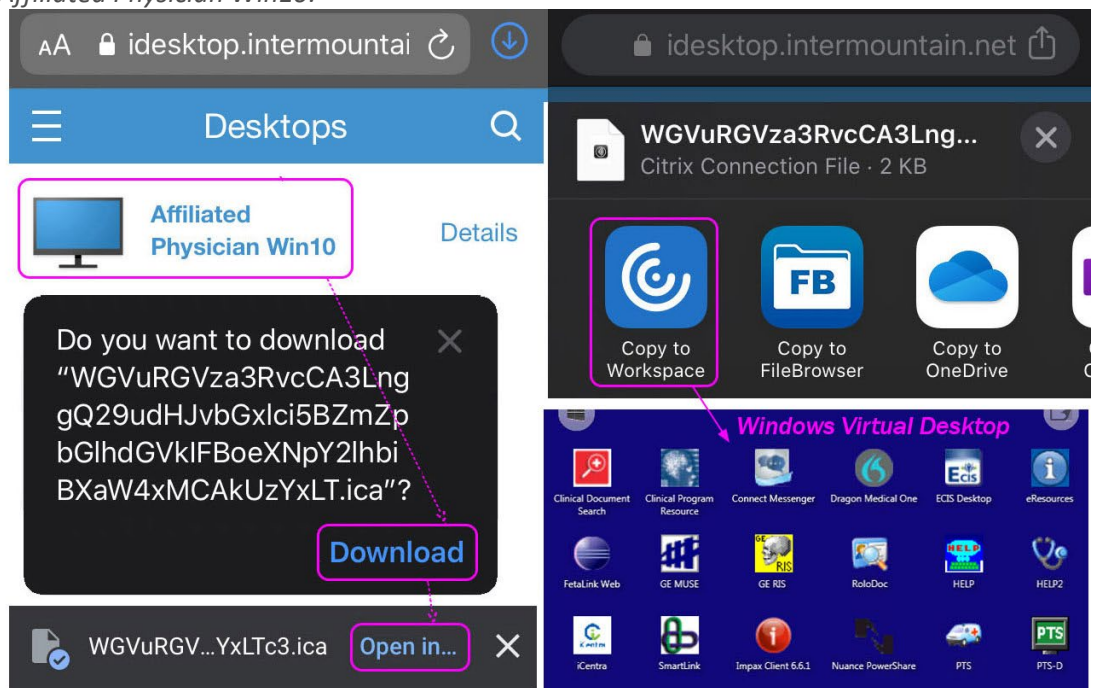


More information about Ping ID 2-Factor Authentication (shown above) is available at the Affiliated Support Site ihchelp.info under the **2-Factor Auth / Portal / Email Resources** header.

3a. Once logged in, press *Accept* on the Security Banner, which will then show the Affiliated Physician Win10 virtual desktop environment. Press *Affiliated Physician Win10*:

Security Banner

Warning: Intermountain provides access to information systems only for intermountain approved purposes. Only Intermountain authorized users may access or use these systems. Intermountain may review, monitor, audit and store information related to your use of its systems. By using any Intermountain system, you consent to Intermountain monitoring your use. Intermountain will forward any evidence of inappropriate use of a system or of data to Intermountain's management and/or applicable law enforcement agencies. Intermountain is not responsible for the content of any system or application outside of Intermountain's control. Intermountain does not guarantee the privacy or security of any Intermountain system, or of your personal information.



3b. This will download a Citrix .ica file, which shows at the bottom of the screen. Press *Open in...* Scroll right until you see *Copy to Workspace*, then press it to open the Windows Virtual Desktop in Citrix Workspace.