

Intermountain Visage Radiology Viewer Client Installer & First Use Guide - Windows

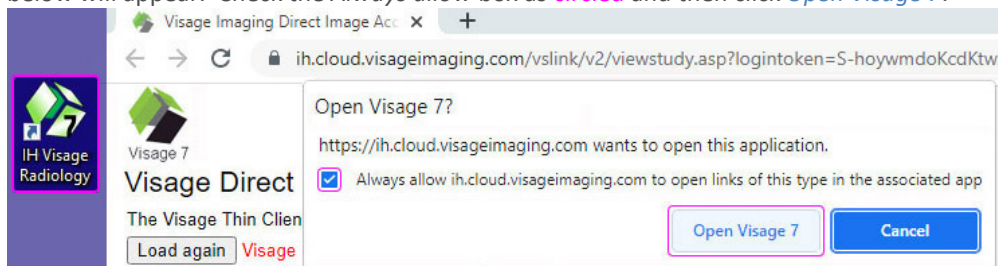
Note: Viewing radiology images within the Visage Radiology Client requires specific access to be present on your Intermountain account. If you had previous access with the IMPAX/ResMD clients, your account has been provisioned for Visage. If you cannot login, please initiate a support ticket using the Affiliated Support Email hco@intermountain.co.ihc.com Accessing images via the Visage Client requires a Secure Connection e.g. Hardware, Firewall or Software VPN (SecureAccess).

1. In addition to a Secure Connection, 2-Factor Authentication is required for Visage Viewer login. If you don't have it on your account, go to the [Affiliated Support Services](#) site -> 2-Factor Auth / Portal / Email Resources and follow the Ping ID 2-Factor Auth Setup Guide.

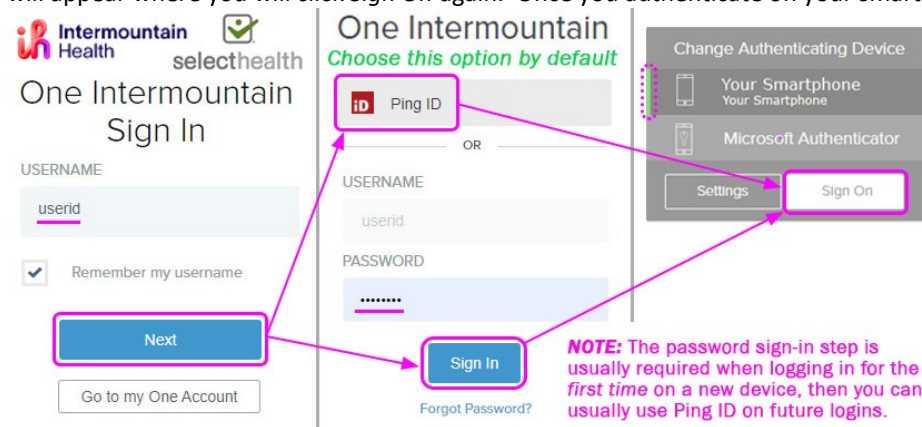
2. At the [Affiliated Support Services](#) site under Windows User Resources go to Option 5: Visage Radiology Viewer and click, download and install the Visage Client Installer using the download link, as circled to the right.



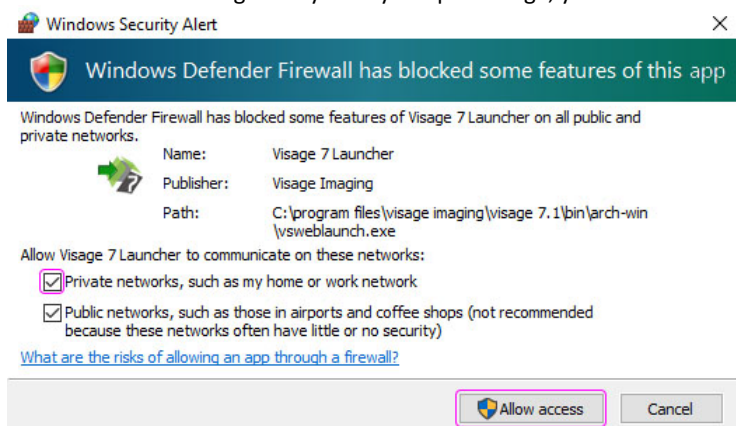
3. Assuring that your Secure Connection (Hardware/Firewall/SecureAccess) is in place/connected, double-click the IH Visage Radiology desktop shortcut, which opens a browser to this URL for login/authentication. On the first launch, a browser window like the one below will appear. Check the Always allow box as circled and then click Open Visage 7.



4. Enter your Intermountain userid (username) and, if this is your personal device, check the Remember my username box then click Next. If this is your first time logging in on the device, enter your password then click Sign In. The Ping ID authentication window will appear where you will click Sign On again. Once you authenticate on your smartphone, it will log into Visage.



5. To avoid this message every time you open Visage, you will want to check Private networks then Allow Access, as shown below:



6. When you see this screen, you have successfully launched the Visage Viewer:

The screenshot displays the Visage Viewer application interface. At the top, there is a menu bar with 'File', 'View', and 'Help' options, and a user profile 'userid@imp01'. Below the menu bar, there are icons for 'View', 'Add to View', and 'Retrieve'. A '+ New Preset' button is located on the left side. The main search area includes a 'Query' field and a 'Patient' dropdown menu. Below these are input fields for 'Name' (with a placeholder 'Surname, Firstname'), 'Date of Birth' (with a placeholder 'MM/DD/YYYY'), and 'ID'. There are also buttons for 'Today', 'Yesterday', '1 Week', and '2 Weeks'. A 'Modality' section contains checkboxes for CT, MR, PT, US, CR, DX, MG, and XA, along with an 'Others' field. The 'Fields' section includes dropdown menus for 'Accession Number', 'Institution Name', 'Study Labels', and 'Study States...'. The bottom right corner features a 'Refresh' button and a 'Show My Recent Sessions' button. The main content area is currently empty, showing a table header for 'My Recent Sessions' with columns for 'Patient Name', 'Session Name', 'Creator', 'Creation Time', and 'Studies'.