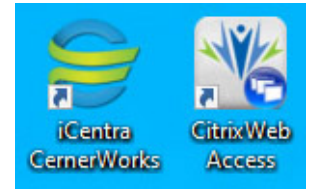


Intermountain HW/FW Desktop Shortcuts & Citrix Workspace Installation - Windows

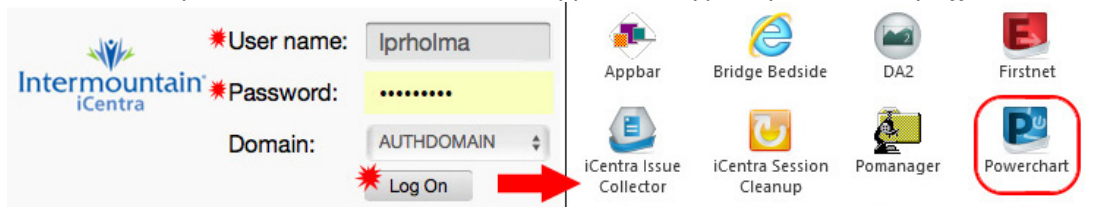
If your location has a direct, secure connection to Intermountain's network (sometimes referred to as Hardware/Firewall connectivity), you will need to install the desktop shortcut for iCentra, the Citrix Workspace app and, in some cases, the CitrixWeb desktop shortcut.

1. Based on your needs, it is recommended that you download/install the correct application shortcuts from <https://ihchelp.info>. They are found under **Option 5** (where this document is also located) **Option 5a**. *iCentra CernerWorks* and/or *CitrixWeb Access*, which is required if you use FetaLink, MUSE Editor, EEG app and others. *Once you determine what shortcuts are needed, make sure to install Citrix Workspace using the link under 5c.*



Citrix Workspace Applications

2a. **iCentra CernerWorks:** Double-clicking the *iCentra CernerWorks* desktop shortcut will open a page with the login prompt, as shown below on the left. Enter your User name and Password (Master) and click Log On, which will then open a window similar to the one below and on the right. Once you double-click the application you need, it will launch in Citrix Workspace. *Note: Powerchart is the application typically accessed by Affiliated users.*



2b. **CitrixWeb:** Double-clicking the *CitrixWeb Access* desktop shortcut will open a page with the login prompt, as shown below on the left. Enter your User name and Password (Master) and click *Log On*, which will then open a window similar to the one below and on the right. You will need to click into the folder for the specific application needed and then, once you click the application itself, it will launch in Citrix Workspace:

