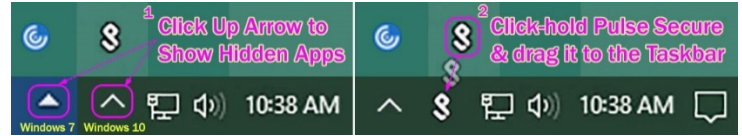


How to Use Pulse Secure for SecureAccess (Clinic) / (Remote) Connectivity to Intermountain Applications iCentra, iCitrix & AGFA IMPAX - Windows 7-10

This is a basic overview of the login steps for the Pulse Secure method of using Intermountain Healthcare SecureAccess (Clinic) and/or SecureAccess (Remote) in Windows 7-10. Either you or Support Personnel should have already stepped through the installation(s) shown on our support site <https://ihchelp.info> under the [Windows User Resources](#) section.

Pulse Secure Connection Setup

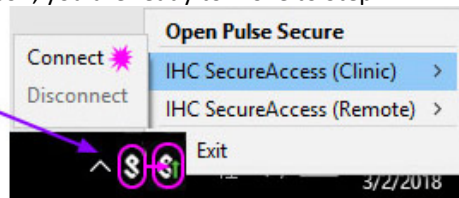
Make sure the Pulse Secure icon is always showing in the taskbar. As shown to the right, click the *Show Hidden Icons* (up arrow) in the lower right corner of your screen, find the Pulse Secure S icon then drag-and-drop it to the taskbar.



SecureAccess (Clinic)

1a. Click the Pulse Secure "S" in the lower-right corner taskbar, then click *SecureAccess (Clinic)* and *Connect*. Once you see the green up arrow appear on the Pulse Secure icon, you are ready to move to Step 2.

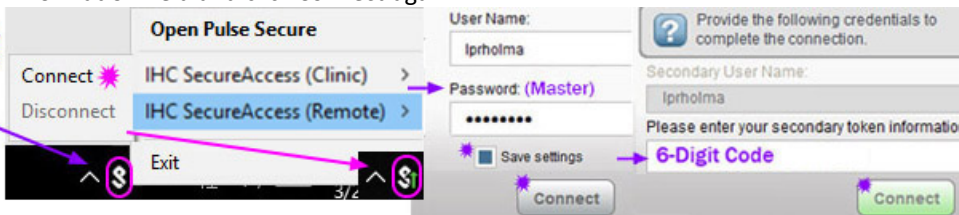
Once Pulse Secure is showing in the taskbar, simply click the S icon, mouse-over connection profile *IHC SecureAccess (Clinic)* then click *Connect* or *Disconnect*, as needed.



SecureAccess (Remote)

1b. Click the Pulse Secure "S" in the lower-right corner, then click *SecureAccess (Remote)* and *Connect*. If not previously saved in Pulse Secure*, enter your Master credentials, click *Connect* then enter the 6-digit code from your PingID smartphone app into the secondary token information field and click *Connect* again:

Click the S icon, mouse-over the desired profile and then click *Connect* or *Disconnect*, as needed.



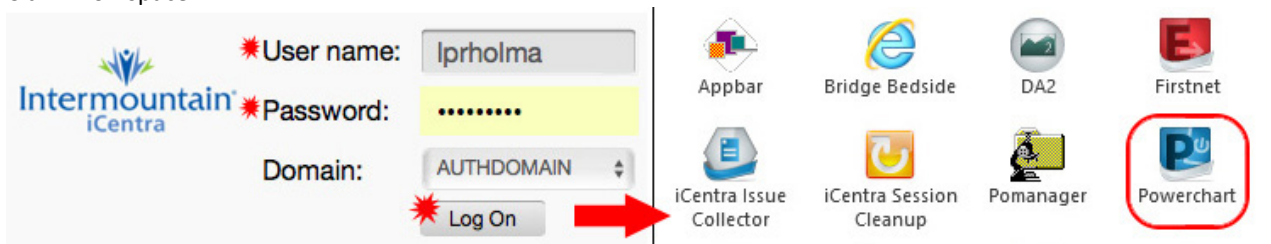
* If you select *Save settings* during the enter credentials step, it will go directly to the 2-Factor code step on future logins.

iCentra Access

2a. Once connected via Pulse Secure, double-click the **iCentra CernerWorks** desktop shortcut:

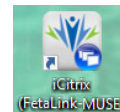


This will open a page with the login prompt, as shown below on the left. Enter your User name and Master Password and click *Log On*, which will then open a window similar to the one below and on the right. Once you double-click *PowerChart*, it will launch in Citrix Workspace.

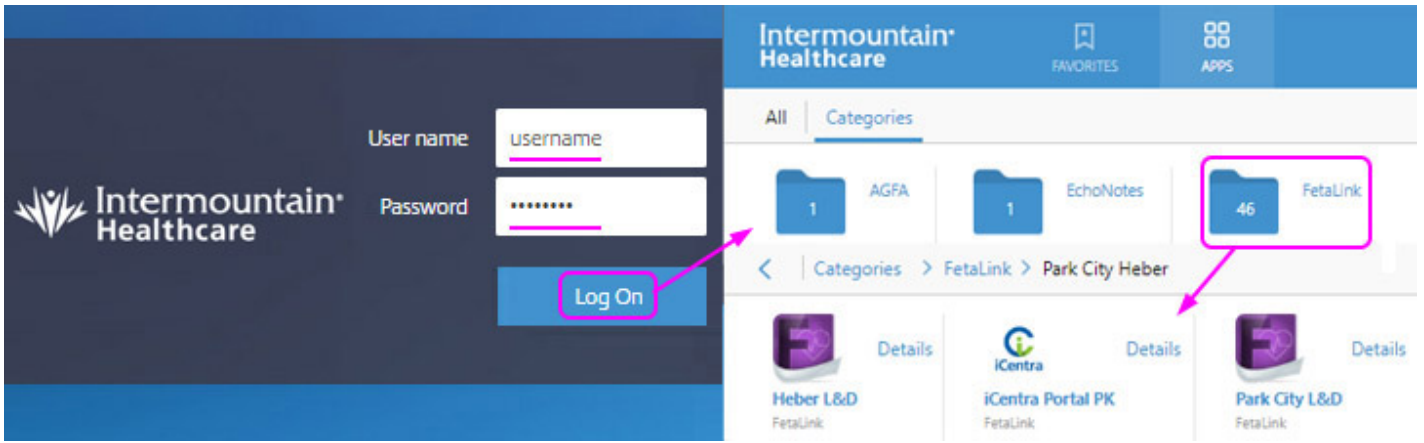


iCitrix Access (for FetaLink/MUSE/EchoNotes/EEG)

2b. Once connected via Pulse Secure, double-click the **iCitrix** desktop shortcut:



This will open a page with the login prompt, as shown in the top left of the next page. Enter your User name and Master Password and click *Log On*, which will then open a window with folders for each app to which you have access. You will need to double-click the folder for the specific app needed. Click the application (FetaLink shown in the example) and it will launch in Citrix Workspace:



IMPAX Client



2c. Once Pulse Secure is connected, double-click the **IMPAX Client** desktop shortcut:

A login prompt like the one below should then open. Enter your User ID and Master Password and click *Login*, which will then open the IMPAX Client.

