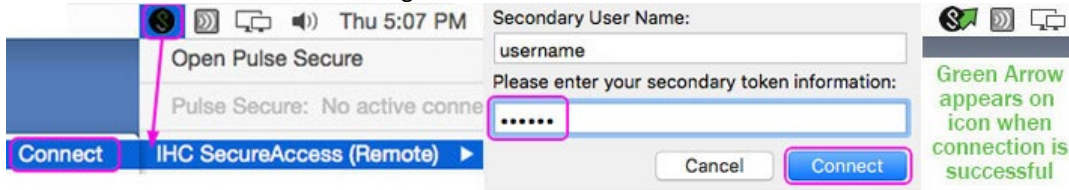


How to Use Pulse Secure for SecureAccess (Remote) Connectivity to Intermountain Applications iCentra & iCitrix - Mac OS

This is a basic overview of the login steps for the Pulse Secure method of using Intermountain Healthcare SecureAccess (Remote) in Mac OS. Either you or Support Personnel should have already stepped through the installation guide at the Affiliated Support site ihchelp.info under **Mac OS / iOS User Resources Option 2**, where this PDF is also located.

SecureAccess (Remote)

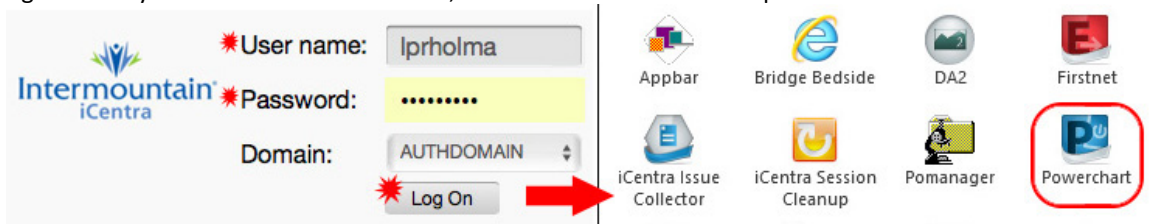
1. Click Pulse Secure in the upper-right menu bar, then click **SecureAccess (Remote)** & click **Connect**. If not saved in Pulse Secure, enter your master credentials, click Connect then enter the 6-digit code from your PingID smartphone app into the secondary token information field and click **Connect** again:



iCentra Access

2. Once connected via Pulse Secure, double-click the **iCentra CernerWorks** desktop shortcut, which opens the default browser to <https://cernercitrix.co.ihc.com>

The browser will open to the iCentra login page, as shown below on the left. Enter your User name (userid) and Master Password, leave Domain as AUTHDOMAIN and then click **Log On**, which will take you the Applications (Apps) folder view, as shown below on the right. Once you double-click PowerChart, it will launch in Citrix Workspace:



iCitrix Access (for FetaLink/MUSE/EchoNotes/AGFA IMPAX)

3. Double-click the **iCitrix** desktop bookmark...

This will open a page with the login prompt, as shown below to the left. Enter your Username and Master Password and click **Log On**, which will then open a window like the one below to the right. Double-click the folder for the specific app needed and once you see the app needed, click it to launch it in Citrix Workspace:

