

# How to Use iDesktop (Citrix VDI) to access Intermountain Applications iCentra, Visage and iCitrix - Windows 7-11

This is a basic overview of the login steps for iDesktop (Citrix VDI) in Windows 7-11. Either you or Support Personnel should have already stepped through the installation guide at the Affiliated Support site [ihchelp.info](http://ihchelp.info) under **Windows User Resources Option 3**, where this PDF is also located.

1. Double-click the *iDesktop* desktop shortcut, which should open a browser to <https://idesktop.intermountain.net>



2. Enter your Intermountain userid (username) and, if this is your personal device, you can check the *Remember my username* box then click Next. If this is your first time logging in on the device, enter your password then click Sign In. The Ping ID authentication window will appear (where you may need to click *Sign On*). Once you authenticate on your smartphone, it will log into iDesktop.

A composite image showing the login process. On the left is the 'One Intermountain Sign In' page with a 'Next' button circled in pink. In the center is the 'One Intermountain Password-less Sign In' page with a 'Ping ID' button circled in pink. On the right is a smartphone authentication screen with the text 'This window appears until you authenticate in the Ping ID app.' Below the smartphone screen is a 'NOTE: The password sign-in step is usually required when logging in for the first time on a new device, then you can usually use Ping ID on future logins.' A pink arrow points from the 'Next' button to the 'Ping ID' button, and another pink arrow points from the 'Next' button to the 'Sign In' button.

3. Once logged in, click on *Affiliated Physician Win10* then **Open**, which will launch iDesktop in Citrix Workspace. iCentra, Visage and iCitrix are among the desktop shortcuts available, as circled directly below.

A screenshot of the Citrix Workspace desktop environment. The desktop background is blue and features a grid of application shortcuts. A dashed pink box highlights the shortcuts for iCentra, Visage 7.1 Radiology, and iCitrix (MUSE FetaLink). On the left side, a sidebar shows the 'Affiliated Physician Win10' application with an 'Open' button circled in pink. The taskbar at the bottom shows the Windows Start button and several open applications.