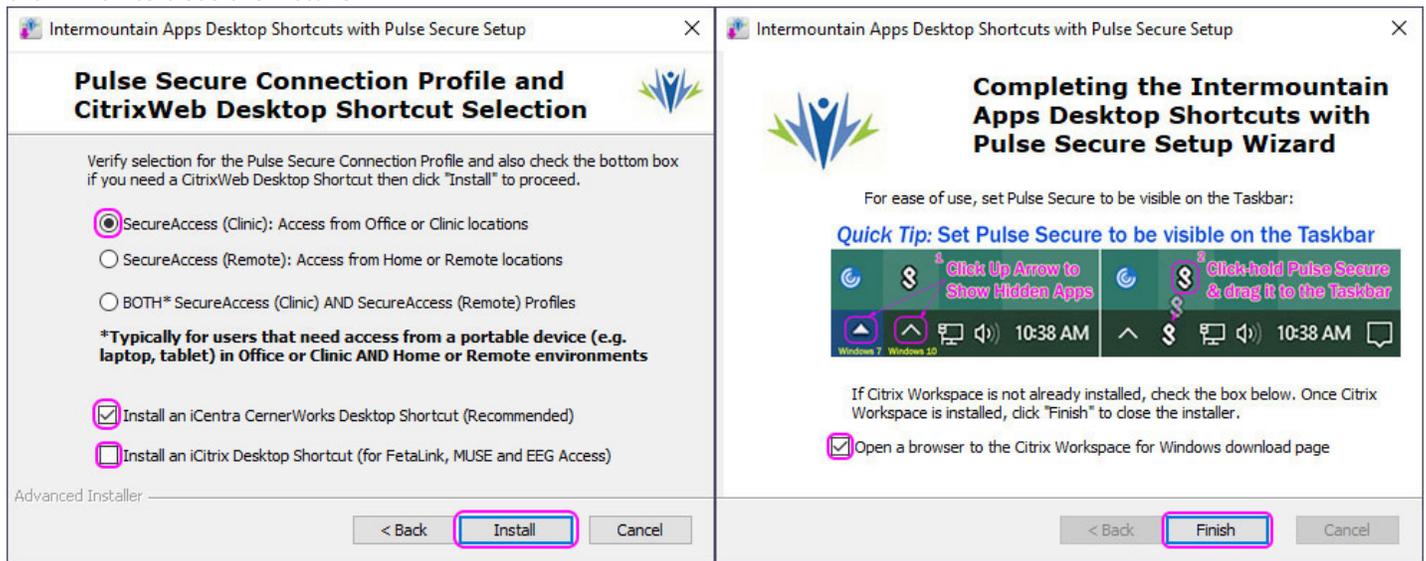


Intermountain Pulse Secure/SecureAccess (Clinic) All-in-One Installation - Windows

Note: Your access through Pulse Secure and certain Citrix-based applications must be authorized and configured by your Regional Support Person (RSP) before you can successfully log in and/or access them. This tutorial assumes that you have moderate Windows installation knowledge and the initial installation can be done using the default choices.

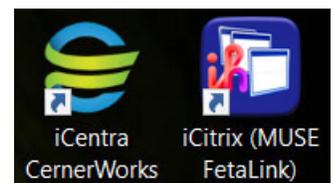
1. Go to the [Affiliated Services Support site](#) and in the column on the right side of the page, click the **purple** download button **3 Download All-in-One Installer (Win)** and, once downloaded, run the installer.
2. In the first installer window, click *Next* so that the window below on the left appears. The default selections are shown/circled, but you can choose any 1 of the 3 connection profiles and you can check/un-check the desktop shortcut options, per your needs. The final dialog window will appear, as shown below on the right. If you don't already have Citrix Workspace installed, check the box to immediately open a browser to the download page where you can download/install the latest version of Citrix Workspace, leaving all settings at default during that install. Once you have verified Workspace is installed and followed the instructions in the **Quick Tip** about dragging Pulse Secure to the taskbar so that it is always visible, click *Finish* to close the installer:



3. **Installation Notes:** Once **Pulse Secure** has been configured, the application window will usually appear showing one or both of the Connection Profiles chosen. Verify it is correct, you can close the window, as you will be launching it from the taskbar.

4. At this point, you are ready to use Pulse Secure, iCentral and/or iCitrix (if required). Examples of the desktop shortcuts are as shown to the right ->

If you do not know how to use Pulse Secure to access iCentral/iCitrix, please refer to the How-to-Use Visual Guide also under **Option 1**



5. IMPORTANT: Make Sure PowerChart will launch from the Chrome or Edge Browser

Once logged into iCentral and after you first click PowerChart, if it does not launch in Citrix Workspace, do the following one-time configuration, based on whether you are using **Chrome** or **Edge**:



1. Find the downloaded file ending with **.ica** in the lower left corner (Chrome) or the upper right corner (Edge), then either click the up arrow (Chrome) or right-mouse-click on the file (Edge)* and select *Always open files of this type* from the context menu. *If Downloads isn't visible in Edge, use keystrokes **Ctrl-J** to make it visible.

2. Access the context menu again and choose *Open/Open file*, at which point PowerChart should launch in Citrix Workspace and should also open correctly on future use.

(OPTIONAL) If you need to make manual changes to either Pulse Secure Connection profile at some later time:

Notes: The connection profiles added by the installer are not editable. Select any existing connection profiles and click **X** on the **Connections** bar to delete it. Also, the example below shows the main window (background) with the information for both of the typical configurations used.

1. Click the **+** button (*Add Connection*) in the **Connections** bar. The dialog window on the left is for Clinic/Office settings that authenticate by their External (Gateway) IP address (AuthIP). The window on the right is for Remote/Home connections that authenticate using the user's Main Credentials and a 6-digit code from the Ping ID App. *Note the 4-character difference between the two Server URLs.* Determine which is applicable for your setting and, if you will be accessing it from a device that you use at home and in the clinic/office, you may need to add both configurations.

2-4. Enter the data as shown below in the *Name & Server URL* fields and then click **Add**:

