

Viewing Documents when ACP Dashboard is Unavailable

Caregivers Impacted: All Caregivers
Implementation Date: July 9, 2020

What Is Changing

Intermountain has created a new centralized process to help caregivers know, share, and honor the healthcare wishes of the patients we serve. The Advance Care Planning (ACP) Dashboard is a third-party storage and retrieval system for all ACP documents stored in iCentra. The dashboard provides all caregivers with a single easy way to locate documents in the patient record and allows electronic creation of the UT - Provider Order of Life Sustaining Treatment Orders (POLST) and ID - Physician Orders for Scope of Treatment (POST).

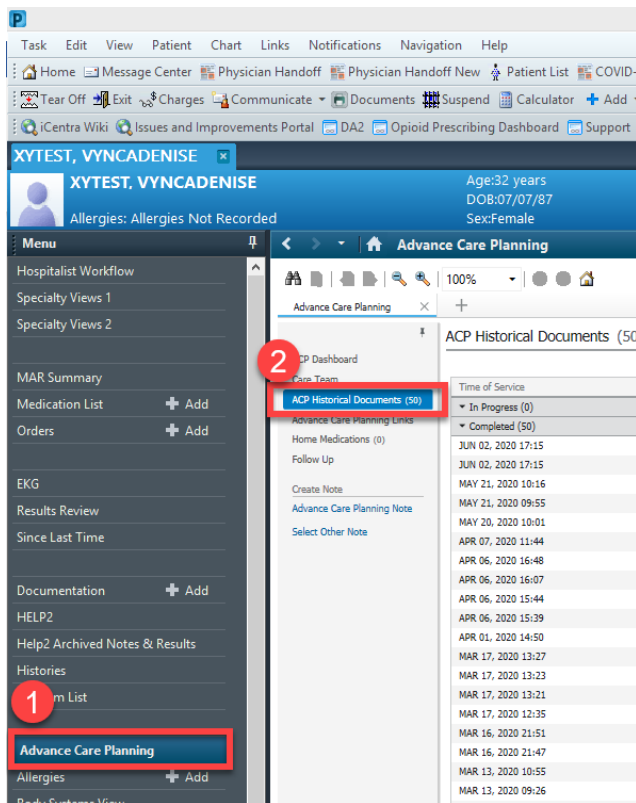
Why It Is Changing

To provide all caregivers with an easy and reliable way to create, locate and share ACP documents across the system while finding a simple way to quickly know if a patient has a document on file.

ACP Dashboard Downtime – Viewing ACP Documents

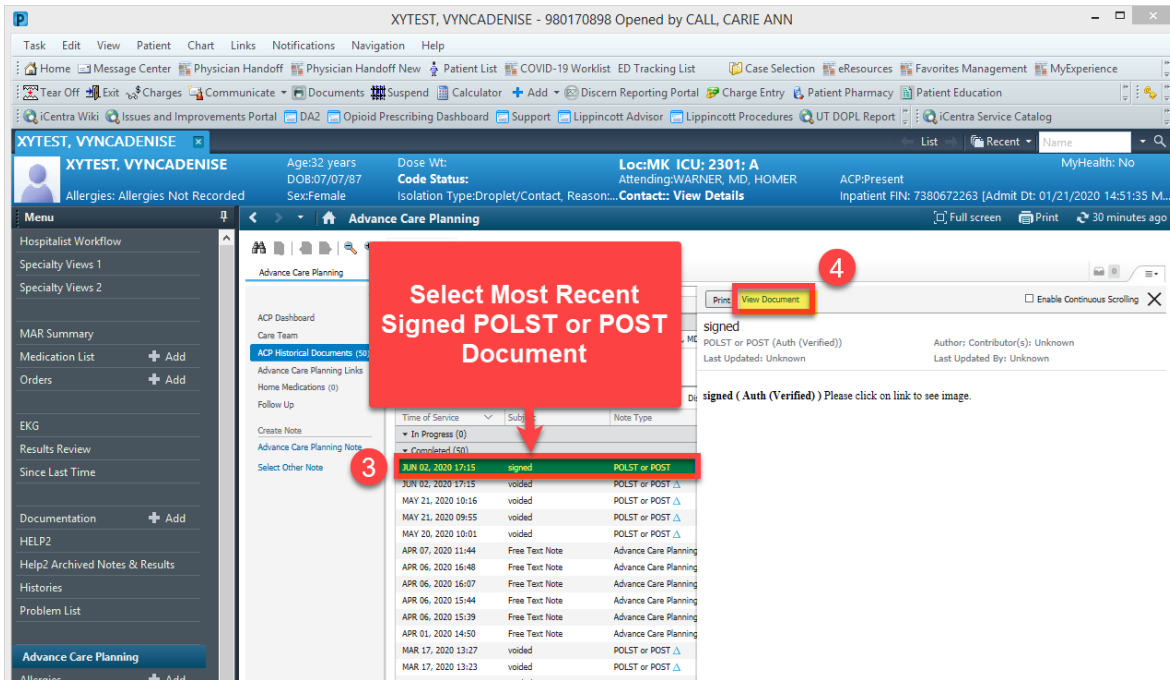
Open patient chart in iCentra.

1. Click **Advance Care Planning** Mpage
2. Click on **'ACP Historical Documents'** component

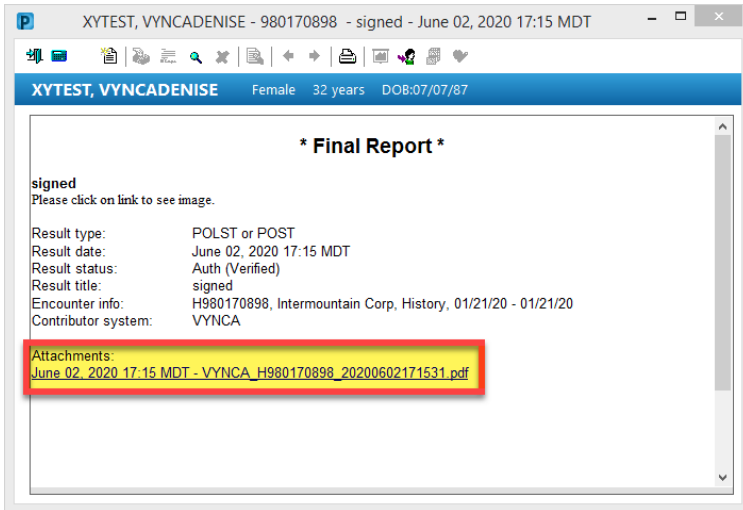


3. Click on most recent **signed** POLST or POST document

4. Click on **'View Document'**



5. The final report will open in a new window that contains a link to the pdf document, click the link to view the Document.



Contacts

iCentra Users: Contact your local CTIS Adoption and Support Analyst or call x-3456 option 2.

Care Transformation Caregivers: [Carie Call](#), Clinical Informatics Analyst

