

## What Is Changing

Intermountain has created a new centralized process to help caregivers know, share, and honor the healthcare wishes of the patients we serve. The Advance Care Planning (ACP) Dashboard is a third-party storage and retrieval system for all ACP documents stored in iCentra. The dashboard provides all caregivers with a single easy way to locate documents in the patient record and allows electronic creation of the UT - Provider Order of Life Sustaining Treatment Orders (POLST) and ID - Physician Orders for Scope of Treatment (POST).

## Why It Is Changing

To provide all caregivers with an easy and reliable way to create, locate and share ACP documents across the system while finding a simple way to quickly know if a patient has a document on file.

## Advance Directive

A written plan that accurately represents preferences and prepares the health care team for shared decision making. (Also known as a **Living Will, Medical Power of Attorney, Durable Power of Attorney for Health Care Agent**)

## Provider Orders of Life Sustaining Treatment (POLST) - Utah

A provider order that specifies the type of care a person receives at the end of life. The form guides emergency medical personnel and other health care providers with the patient's wishes regarding cardiopulmonary resuscitation, medical interventions, and artificial fluids and nutrition in the event of a medical emergency.

## Physician Orders for Scope of Treatment (POST) - Idaho

A provider order that specifies the type of care a person receives at the end of life. The form guides emergency medical personnel and other health care providers with the patient's wishes with cardiopulmonary resuscitation, medical interventions, and artificial fluids and nutrition etc. in the event of a medical emergency.

## Void (Revoke)

Void - This term is equivalent to the term "**revoke**" as intermountain uses it. It means the document was once valid and actionable, but the patient changed their wishes and chose to stop it from being honored and a request to have the document permanently withdrawn from the medical record with no replacement.

When choosing this option, the patient is agreeing to let the state choose the healthcare agent and for that agent to make healthcare decision for the patient in the event unable to speak for oneself.

## Remove

Remove is an action used to manage invalid documents (*wrong patient, wrong document type, duplicate, or missing critical information*).

## Void vs Remove

**Void** results in a document that *is viewable* with a VOID watermark. **Remove** results in a document that *is not viewable* but a thumbnail image with Removed flag as a reference to its prior existence.

## Revise

Revise is a choice to ***permanently change the healthcare agent***, the care that will be received in the event of an emergency or due to a chronic progressive illness or code status.

**Special note:** Changes to advance care planning documents require a new document to be completed. Changes cannot be made to a document and then dated and initialed. The document will not be legally valid.

## Contacts

*iCentra Users:* Contact your local CTIS Adoption and Support Analyst or call x-3456 option 2.

*Care Transformation Caregivers:* [Carie Call](#), Clinical Informatics Analyst